



virtustream

A Dell Technologies Business

FOR PROVIDERS AND PAYERS

Managed Epic in the Cloud



Cloud Enables Healthcare Transformation

Today's healthcare leaders seek initiatives that can transform IT and drive improved efficiencies to deliver breakthrough outcomes in response to evolving healthcare reforms, specifically concerning IT affordability and quality of patient care. Achieving these outcomes requires new IT operating models that drive cost efficiencies, operational simplicity, innovation, and agility in the Epic EHR and Payer platforms. Virtustream Healthcare Cloud and xStreamCare Services for EHR Platform – built on a decade of experience in cloud hosting and managing mission-critical enterprise applications – can accelerate this transformation by delivering benefits that cannot be achieved by an on-premises deployment.



Cloud Service for Epic EHR and Payer Platforms

An end-to-end cloud solution with proven outcomes and flexible deployment options.

The solution includes:

Virtustream Healthcare Cloud

A purpose-built cloud for the most demanding healthcare applications that require the highest standards of availability, scalability, security, compliance, and business continuity. Customers also have the option to standardize application delivery with VMware Horizon View.

- HIPAA-HITECH and SOC2+HITRUST compliant cloud service
- Highly scalable with 30K+ concurrent Epic users and the ability to grow multi-fold
- Host ancillary and supporting applications alongside Epic platform
- ‘Penalty-backed’ availability (99.999%) and latency SLAs
- Integrated security with zone separation, Dell EMC data protection, and data encryption

xStreamCare Services for EHR Platform

A comprehensive suite of professional and managed services with end-to-end industrialized processes, best in class automation, and technical expertise to modernize, migrate, and manage your Epic applications in the cloud.

- Plan, migrate, integrate, optimize, and manage your Epic platform in the cloud
- Personalized ‘white-glove’ delivery that meets your organization’s need
- Managed by Epic certified staff
- Customer Success Manager

Virtustream Advantage

Stabilize Costs

Predictive pricing, flexible deployment options, and on-demand infrastructure elasticity mean you have the control. With this model, you can avoid the unexpected infrastructure costs triggered by software upgrades or the high capital costs of over-provisioned on-premises infrastructure for peak usage that is typically unused.

Shift IT Talent and Funds to Patient-Centric Initiatives

By offloading EHR hosting and management distractions to Virtustream, you can reclaim your IT talent and funds that were previously caught up in keeping the 'lights on' - performing software updates, applying patches and handling day-to-day operations instead of focusing on leveraging data and technology to innovate and improve patient care.

Simplify EHR Operations

Experience Virtustream's One Hand to Shake accountability as a single provider of cloud, modernization, migration, and ongoing management of your Epic platform, including operating systems, databases, and multi-datacenter backup and disaster recovery.

Ensure Security and Compliance

HIPAA-HITECH and SOC2+HITRUST compliant cloud service ensures security of protected health information (PHI). The service also includes integrated security with zone separation, Dell EMC data protection, data encryption, and IDS/IDP enabled defense in depth.



30K+ Concurrent Epic Users and Growing

“Novant Health needed a partner to host our mission-critical Epic environment and provide the best ROI while also meeting our business, security, technical, and infrastructure requirements. Today, we’re leveraging Virtustream as a growth platform to execute our future cloud strategy.”

JAMES KLUTTZ, CTO NOVANT HEALTH

About Virtustream

Virtustream LLC, a Dell Technologies business, is the enterprise-class cloud company that is trusted by organizations worldwide to migrate and run their mission-critical applications in the cloud. For enterprises, service providers and government agencies, Virtustream’s xStreamCare Services expertise combined with the Virtustream xStream® Management Platform and Infrastructure-as-a-Service (IaaS) meets the security, compliance, performance, efficiency and consumption-based billing requirements of complex production applications in the cloud – whether private, public or hybrid.