Data Sheet
Managed Services
Enterprise Hybrid Cloud
Robust management of your hybrid cloud solution using Virtustream Managed Services technologies
Cloud computing has the potential to fundamentally change the nature of IT and business through more efficient ways to manage IT related disciplines: from big data, to infrastructure, to software development. However, implementing a private cloud is complex; and extending the private cloud to the public cloud can present additional challenges. Enterprise Hybrid Cloud was built to address these obstacles by architecting a converged technology stack built on VMWare and Dell EMC technologies, with Virtustream Managed Services.

Although your staff may be familiar with some of the components, they may not be fully trained on all of the various solutions within the technology stack. Moreover, your internal IT staff may not have the resources or expertise to operate the technologies as Dell EMC has engineered the solution.

**Service Description**

Virtustream Managed Services for Enterprise Hybrid Cloud is provided in a Standard and Advanced configuration. The Standard offer provides monitoring, alerting, reporting, and remediation of the key critical components of the hybrid cloud. The Advanced offer is fully customizable and backed with SLAs. As part of the Advanced offering, our experts can deliver:

- **Converged Infrastructure Management**: 24x7 monitoring and management of the solution to oversee system performance and enable proactive governance.

**ESSENTIALS**

Virtustream Managed Services for Enterprise Hybrid Cloud provides:

- **Standard Services** – providing management of the hybrid cloud’s critical elements.
- **Advanced Services** – providing comprehensive management and operations of the hybrid cloud environment.
- **Improved time to value of the hybrid cloud platform**

- **Cloud Orchestration Management**: Management of workflows, blueprints, and self-service catalogs preserving workflows and operational interdependencies of the solution.
- **Tenant Management**: Maintain the security and compliance by offloading anti-virus and patch management to Virtustream.

Virtustream Managed Services for Enterprise Hybrid Cloud is fully customizable to accommodate the unique demands of your data center.

**Service Value**

Virtustream Managed Services for Enterprise Hybrid Cloud provides a tried and true approach to operating, managing, and controlling the recently implemented solution, enabling you to optimize your investment. By deploying professionals with in-depth knowledge and experience of each of the components of the platform, you can offload the management and intricate interdependencies of operating the hybrid cloud. Our services experts help optimize the solution by managing workflows, blueprints, and self-service catalogs, monitoring the solution for proactive governance, maintaining compliance and helping to plan for the future, employing a proven approach and methodology and delivering business transparency into cloud operations.
Virtustream Managed Services is a global provider of information infrastructure solutions and services. We specialize in helping IT leaders transform their operations and deliver more value to the business in agile, trusted, and cost-effective ways.

### Managed Services for Enterprise Hybrid Cloud delivers:

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<tr>
<th>Unparalleled expertise and focused services based on ITIL standards and Virtustream Managed Services best practices to increase the efficiency and value of your technologies</th>
<th>Accelerated time to value for your hybrid cloud technology investments</th>
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<td>Eliminate the need to learn different tools to administer and manage the solution by offloading the complexity of managing a custom hybrid cloud architecture to managed services subject matter experts</td>
<td>Rich history and expertise in information infrastructure operations and in managing some of the world’s largest and most sophisticated infrastructures</td>
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**Contact Us**

To learn more about how Virtustream Managed Services, Dell EMC products, services, and solutions can help solve your business and IT challenges, contact your local representative or authorized reseller — or visit us at [www.virtustream.com/managed-services](http://www.virtustream.com/managed-services).

**About Virtustream**

Virtustream, a Dell Technologies business, is the enterprise-class cloud service and software provider trusted by enterprises worldwide to migrate and run their mission-critical applications in the cloud. For enterprises, service providers and government agencies, Virtustream’s xStream management platform and Infrastructure-as-a-Service (IaaS) meets the security, compliance, performance, efficiency and consumption-based billing requirements of complex production applications in the cloud - whether private, public or hybrid.