

Data Sheet

Virtustream Healthcare Cloud

Enterprise-class Cloud Services for Health Insurers and Payers

Virtustream Healthcare Cloud enables health insurers and payers to streamline care across their entire health ecosystem in the cloud purpose-built for Epic’s Payer Platform environments. By simplifying application management and establishing interoperability between payers and providers, health plan organizations can deliver a trusted, two-way exchange of information at the point of care.

Health IT cloud adoption is accelerating in support of rapid digital transformation, causing health plan organizations to consider cloud-based Epic Payer Platform adoption as an innovative way to deliver value-based care. This platform adoption presents an opportunity for insurers to leverage cloud to boost interoperability between themselves and healthcare providers while streamlining administrative processes.

Virtustream helps healthcare organizations host Epic in the cloud at scale by providing an end-to-end cloud solution with proven outcomes, flexible deployment options, and Epic alignment throughout each step of the process.



¹ IDC Business Value Solution Brief sponsored by Virtustream, The Business Value of Running Epic and other Applications in the Virtustream Healthcare Cloud, IDC Doc. #US47201221, January 2021

Based on IDC Business Value Research, sponsored by Virtustream, we have provable helped our healthcare customers achieve 85% faster Epic upgrade cycle completions, in addition to a 71% reduction in the amount of staff effort required to managed and run equivalent application workloads in the Virtustream cloud.¹

Virtustream Healthcare Cloud

A purpose-built, flexible cloud for the most demanding healthcare applications that require the highest standards of availability, scalability, security, compliance, and business continuity. Customers also have the option to standardize application delivery with VMware Horizon Apps..

- HIPAA-HITECH and SOC2+HITRUST compliant cloud service
- Trusted network that delivers real-time access to patient data and clinical documents
- Highly scalable with the ability to grow multi-fold
- Penalty-backed’ availability (99.999%) and latency SLAs
- Infrastructure aligned to Epic’s best practices and standards
- Integrated security with zone separation, Dell EMC data protection, and data encryption

xStreamCare Services™ for Payer Platform

A comprehensive suite of professional and managed services with end-to-end industrialized processes, best in class automation and technical expertise to modernize, migrate and manage your Epic applications in the cloud.

- Modernize, migrate, operate and optimize Epic in the cloud while planning for transformation and growth.
- Personalized ‘white-glove’ delivery that meets your organization’s need
- Managed by Epic certified staff
- Single point of contact Customer Success Manager

Key Benefits

Boost Interoperability

Advancing interoperability between payers and providers to promote open communication and information transparency in Virtustream’s trusted network that creates a uniform flow of information between payers and providers at the point of care. As a result, healthcare staff obtains real-time access to patients’ medical histories, health insights and treatment options, allowing them to provide the best care possible, as soon as possible.



Streamline Administrative Processes

By reducing the administrative work required for both yourself and the healthcare providers you work with, your administrative staff can re-purpose their time towards developing care-management strategies and identifying gaps in care. This includes streamlining areas such as prior authorizations, paying claims and other points of service.

Simplify Operations to Deliver Value-based Care

Experience Virtustream's One-Hand-to-Shake accountability as a single provider of cloud infrastructure, migration, and ongoing management of your Epic platform, including operating systems, databases, and multi-datacenter backup and disaster recovery. This enables IT staff to focus on innovation and improving patient care while Virtustream performs software updates, applies patches and handles day-to-day operations. Virtustream also implements predictable pricing, flexible deployment options and on-demand IaaS elasticity to further simplify operations while reducing unexpected costs for infrastructure and application upgrades. Virtustream's cloud customers, as shown in the IDC Business Value Research referenced above, lower their IT infrastructure costs by 32% on average when compared with on-premises or other IT environments.¹

Ensure Security and Compliance

Virtustream's HIPAA-HITECH and SOC2+HITRUST compliant cloud service ensures security of PHI and non-PHI data. Organizations can also leverage [xStreamCare Services for Security and Compliance](#), designed to further protect their cloud environment and prevent security threats. Included in the healthcare security services are a variety of security tools and solutions to secure healthcare workloads, along with access to Virtustream's Trust Platform and on-demand consulting hours.

Healthcare

Security for healthcare workloads in the cloud align to Epic and compliance needs

- ✓ Anti-virus/Anti-Malware
- ✓ Host Intrusion Detection/Prevention
- ✓ File Integrity Monitoring
- ✓ Vulnerability Scanning
- ✓ Log Management
- ✓ Network Intrusion Detection/Prevention
- ✓ Data at Rest Encryption
- ✓ 20-hours of On-demand Consulting
- ✓ Access to the Trust Platform

Contact

For more information about Virtustream Healthcare Cloud, please visit our [website](#) or [contact us](#).

About Virtustream

Virtustream LLC, a Dell Technologies business, is the enterprise-class cloud company that is trusted by organizations worldwide to migrate and run their mission-critical applications in the cloud. For enterprises, service providers, healthcare organizations and government agencies Virtustream's xStreamCare Services™ expertise combined with the Virtustream xStream® Management Platform and Infrastructure-as-a Service (IaaS) meets the security, compliance, performance, efficiency and consumption-based billing requirements of complex production applications in the cloud – whether private, public or hybrid.

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